

Pick Up Information

- International Ceramics operate on strictly COD terms, all invoices must be settled prior to release of material, cleared funds are required prior to release of material;
- material must be collected between the hours of 10am - 3pm Monday - Friday;
- Clients must call the office line upon arrival to warehouse (02) 9648 1401 and wait in their vehicle for the warehouse manager to greet them;
- material must be collected with a flat bed ute/truck with sufficient weight capacity;
- material will be forklift loaded onto a flat bed ute/truck only;
- Client is responsible for the safety and security of the material once loaded onto their vehicle;
- International Ceramics is will not participate and will not be responsible to hand load material into vehicles;
- Clients are required to hand load material into vehicle if it cannot be forklifted;
- material must be collected from International Ceramics within 14 days of written arrival notice, else storage charges may be applicable, storage charges will accrue at
 - \$8.00 + gst per pallet per week
 - \$20.00 + gst per crate per week
 - \$40.00 + gst per a-frame per week
- delivery to site not included, unless otherwise stated on quotation;
- International Ceramics takes no responsibility for breakages or damages occurring to material once loaded onto vehicle;
- International Ceramics takes no responsibility for damage or injury occurred when client handles material.

By accepting an order from International Ceramics, you acknowledge understanding and acceptance of the above terms and conditions in their entirety.